

## Terms and Conditions

All of our services are subject to the following conditions, unless explicitly changed or supplemented by a written agreement.

### Quotations

Our quotations are limited in time. This limitation complies with the legal rules or details contained in specific quotations. Our quotations are confidential and only persons effectively entrusted with the matter may have access thereto.

### Prices and orders

All prices on price lists and brochures are non-binding; the prices on quotes are binding. The prices indicated are valid for payment by bank or postal transfer. To payments by credit cards (Visa, MasterCard, American Express), a commission of 5% is charged.

The acceptance and performance of orders can depend on a solvency check or a payment in advance.

In case of order cancellation, a percentage of the total amount of the order in reason of handling charge and arrangement fees will be charged according to our cancellation fees:

- Cancellation up to 24 hours in advance: no charge
- Cancellation 24 - 6 hours in advance: 50%
- Cancellation 6 hours in advance or no show: 100%

### Liability

Aymond-VIP GmbH has no responsibility or liability to the customer for late arrival caused by (but not limited to) acts of nature, traffic delays, breakdown, incorrect pick-up and drop-off information, and any situation beyond our control (force majeure).

### Payment terms

Payment must be made by either bank or postal transfer or by credit card, no later than 30 days after order fulfilment.

Aymond-VIP GmbH reserves the right to request a different payment method. The withholding of payments or offsetting of any counterclaims of the customer that are disputed by Aymond-VIP GmbH shall not be permissible.

### Jurisdiction

Any disputes are solely subject to Swiss law. The place of jurisdiction is Basel, Switzerland. Aymond-VIP GmbH will always endeavour to resolve any differences amicably and by mutual agreement with the customer.

Basel, 23.12.2008